

# VISITOR NOTES

Height Gate is a non-staffed property, working on very simple lines. We rely on its users, volunteers, and a small staff team to keep it clean and running smoothly.

Height Gate should **never be used for the purpose of holding a party** that would involve significant numbers of people arriving at random times, loud music or excess cleaning.

## PLANNING YOUR ARRIVAL

### Arrival time: 14:00 onward

Before you arrive make sure you have read the **Safety at Height Gate** document available on our website [www.heightgate.org.uk](http://www.heightgate.org.uk)

### Location

Height Gate, Dyke Lane, Todmorden, OL14 6DL, between Hebden Bridge & Todmorden  
OS map - South Pennines, Outdoor Leisure 21

Grid reference 972252

What3words ///under.flame.protester

The Best postcode for navigation is OL14 6DL, but instead of turning right behind the houses at the end of Stoodley Glen follow the winding track, taking the fork to the right near the top until you reach Height Gate on your left.

### Vehicle access and parking

Height Gate is reached by a hilly farm track about one mile up from the main road (A646 Halifax to Todmorden Road). Please note there are limited passing places along the track, so long steep reversing may be required. The track is not recommended for vehicles with low ground clearance.

We strongly encourage car sharing and keeping the number of vehicles going on the track to a minimum. Vehicles can be left at the valley bottom in the large layby on the main A646, 125m towards Hebden Bridge from the turning off to Height Gate.

To reach Height Gate, turn down Stoodley Glen by the Masons Lodge, drive over the canal, follow the tarmac road over the canal to a gate at the bottom of the track. Continue uphill on the winding track, taking the fork to the right near the top until you reach Height Gate on your left.

There is parking for up to 8 small cars at Height Gate: 5 on the gravel parking area 50 metres on your left before Height Gate, 3 next to the building.

## **Public transport**

Hebden Bridge and Todmorden are the nearest railway stations (on the Manchester-Leeds line), and buses run regularly along the A646 between the two towns. Get off at the Eastwood bus stop.

To reach Height Gate from the layby, walk in the Todmorden direction for about 125 metres, turn into Stoodley Glen between the houses and follow the above directions.

For users with mobility difficulties, please contact train companies about accessibility at the stations. Travelling east (Manchester-Leeds), alight at Hebden Bridge, but travelling west (Leeds-Manchester) alight at Todmorden.

## **Key**

We will send a code for the key box by email a week before your visit. The box is by the large barn window (if you haven't received a code please contact us)

## **Phone/WIFI**

There is no WiFi or landline on site but the mobile phone signal is great.

## **Dogs**

A £20 cleaning fee is charged for dogs (excluding Guide Dogs)

Dogs are not allowed in the kitchen or any of the carpeted areas, which includes bedrooms and upstairs. It's very important that you pick up after your dogs as the fields are used for camping and animal feed. If there are any grazing animals in the adjacent fields, your dog must be kept on a lead.

## **DURING YOUR STAY**

Please enter Height Gate by the barn door left of the key box. Wheelchair access is via the ramp.

Help keep the site tidy by using the boot room to put on indoor footwear.

## **Ventilation**

Height Gate is an old site that requires lots of ventilation; if it's warm outside please open all the doors and windows to keep the building fresh.

## **Hot water**

There are three ways we heat our water; Solar thermal on the barn roof, Wood pellet stove when it's running and an Immersion heater (backup source)

Please check the digital display in the meeting if the hot water cylinder is hot. Instructions are there to help if you need additional heating.

## **Biomass wood pellet stoves**

The system is largely self automated; please do not fiddle with the settings. All you need to do is: check the hopper has pellets (2 bags max at a time) then press the power button, leave on setting 2 or 3 - any higher you will dramatically lose efficiency.

### **Heating**

We provide a basic level of heating with wood pellets. You will be supplied with 6 hours of burn time (9hrs/30kg November to March inclusive) per night to share between the 2 stoves.

Please order more when you book online if you would like to be warmer, or you intend to heat the barn as well – if available extra can be paid for with cash on site (bring change).

### **Drying room**

Under the mezzanine in the barn, the switch is located above your head behind the door.

### **People with additional mobility needs**

There is external ramp access with guard rail and outward-opening door, a downstairs bedroom with an upper and lower bunk, level internal access between the bedroom, adapted toilet/shower room and kitchen/living area, and internal ramp access between the main building and activity barn. However, the exterior environs of Height Gate are rough and hilly.

### **Outside**

There is a fenced-off camping/games field adjacent to the building. Please keep gates shut to avoid problems with livestock.

### **Noise**

**This is not an isolated site**, a family lives just 10 metres away. Music from the inside or outside should not be disturbing to Height Gates neighbours at any time. Between the hours of **23:00 and 08:00** the activities of Height Gate **should not be audible** to our neighbours (this includes loud campfire chatter).

### **Toilets**

Human waste at Height Gate is composted into beautiful soil and used to fertilise woodlands, so apart from toilet paper and the obvious, do not flush anything else. There are separate bins for sanitary products.

### **Problems**

There is a comprehensive troubleshooting Guide To Keeping Things Working in the ring-binder in the meeting room. If that doesn't help feel free to get in contact.

## **WHEN YOU LEAVE**

**Departure time:** 12 noon

### **Cleaning**

**Leave Height Gate as you would like to find it.** We don't always have someone to clean between bookings. Please put away your dishes and give the place a once over. A vacuum

and spare bags are located under the stairs along with a green mop/cloths for general areas and red mop and cleaning material for toilets.

### **Check check and double check**

No one wants to leave anything behind so check under, over and in everything for lost property and don't forget to empty the fridge unless it's a nice craft ale you can leave it... We can post things back but at your expense, and we'll only keep things for 2 weeks.

### **Turn everything off**

Check all the lights including the outside ones, turn off the fridge and freezer and leave them propped open .

### **Tea Towels**

Leave in a bag by the kitchen door.

### **Doors and windows**

Close all downstairs windows, and lock all doors.

### **Key**

Replace the key in the key box where you found it on arrival.

### **Rubbish and recycling**

At the end of your stay, we ask you to **take your rubbish** (including Bins from the toilet areas) **and recycling with you**. Eastwood recycling centre is just 400m to your left on Halifax Road, the main road you get to after leaving. This keeps prices down for your stay and enables all the items to be recycled correctly.

Please note, **NO SMOKING** in/near the buildings - be a hero, bin your butts.

### **We hope you enjoy your stay at Height Gate.**

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